1. Product and company identification

Product name: Professional Resolve® Stain Remover Carpet Cleaner
Distributed by: Reckitt Benckiser
30 Arrowhead Industrial Blvd.
St. Peters, Missouri 63376
USA
T +1 636 397 5211

Emergency telephone number (Medical): 1-800-338-6167
Emergency telephone number (Transport): 1-800-424-9300 (U.S. & Canada) CHEMTREC
Outside U.S. and Canada (North America), call Chemtrec: 703-527-3887
Website: http://www.rbnainfo.com

Product use: Carpet cleaning (liquids)

This SDS is designed for workplace employees, emergency personnel and for other conditions and situations where there is greater potential for large-scale or prolonged exposure, in accordance with the requirements of USDOL Occupational Safety and Health Administration.

This SDS is not applicable for consumer use of our products. For consumer use, all precautionary and first aid language is provided on the product label in accordance with the applicable government regulations, and shown in Section 15 of this SDS.

SDS #: D0039585 v.4
Formulation #: 0077294

2. Hazards identification

Classification of the substance or mixture: SERIOUS EYE DAMAGE/ EYE IRRITATION - Category 2A

GHS label elements

Hazard pictograms:

Signal word: Warning
Hazard statements: Causes serious eye irritation.
Precautionary statements
General: Read label before use. Keep out of reach of children. If medical advice is needed, have product container or label at hand.

Code #: FF0077294_4
SDS #: D0039585 v.4
Date of issue: 11/05/2015.
2. Hazards identification

<table>
<thead>
<tr>
<th>Prevention</th>
<th>Wear eye or face protection. Wash hands thoroughly after handling.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Response</td>
<td>IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical attention.</td>
</tr>
<tr>
<td>Storage</td>
<td>Not applicable.</td>
</tr>
<tr>
<td>Disposal</td>
<td>Not applicable.</td>
</tr>
<tr>
<td>Supplemental label elements</td>
<td>None known.</td>
</tr>
<tr>
<td>Hazards not otherwise classified</td>
<td>None known.</td>
</tr>
</tbody>
</table>

3. Composition/information on ingredients

<table>
<thead>
<tr>
<th>Substance/mixture</th>
<th>Mixture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ingredient name</td>
<td>%</td>
</tr>
<tr>
<td>sodium dodecyl sulphate</td>
<td>1 - 2.5</td>
</tr>
</tbody>
</table>

Any concentration shown as a range is to protect confidentiality or is due to batch variation.

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment and hence require reporting in this section.

4. First aid measures

**Description of necessary first aid measures**

**Eye contact**: Immediately flush eyes with plenty of water, occasionally lifting the upper and lower eyelids. Check for and remove any contact lenses. Continue to rinse for at least 10 minutes. Get medical attention.

**Inhalation**: Remove victim to fresh air and keep at rest in a position comfortable for breathing. If not breathing, if breathing is irregular or if respiratory arrest occurs, provide artificial respiration or oxygen by trained personnel. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation. Get medical attention if adverse health effects persist or are severe. If unconscious, place in recovery position and get medical attention immediately. Maintain an open airway.

**Skin contact**: Flush contaminated skin with plenty of water. Remove contaminated clothing and shoes. Get medical attention if symptoms occur.

**Ingestion**: Wash out mouth with water. Remove dentures if any. Move to fresh air. If material has been swallowed and the exposed person is conscious, give small quantities of water to drink. Stop if the exposed person feels sick as vomiting may be dangerous. Do not induce vomiting unless directed to do so by medical personnel. If vomiting occurs, the head should be kept low so that vomit does not enter the lungs. Get medical attention if adverse health effects persist or are severe. Never give anything by mouth to an unconscious person. If unconscious, place in recovery position and get medical attention immediately. Maintain an open airway.

**Most important symptoms/effects, acute and delayed**

**Potential acute health effects**

**Eye contact**: Causes serious eye irritation.

**Inhalation**: No known significant effects or critical hazards.

**Skin contact**: No known significant effects or critical hazards.

**Ingestion**: Irritating to mouth, throat and stomach.

**Over-exposure signs/symptoms**

**Code #** : FF0077294_4  **SDS #** : D0039585 v.4  **Date of issue** : 11/05/2015.
4. First aid measures

**Eye contact**: Adverse symptoms may include the following:
- pain or irritation
- watering
- redness

**Inhalation**: No specific data.

**Skin contact**: No specific data.

**Ingestion**: No specific data.

**Indication of immediate medical attention and special treatment needed, if necessary**

**Notes to physician**: Treat symptomatically.

**Specific treatments**: No specific treatment.

**Protection of first-aiders**: No action shall be taken involving any personal risk or without suitable training. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation.

See toxicological information (Section 11)

5. Fire-fighting measures

**Extinguishing media**

**Suitable extinguishing media**: Use an extinguishing agent suitable for the surrounding fire.

**Unsuitable extinguishing media**: None known.

**Specific hazards arising from the chemical**

**Hazardous thermal decomposition products**: Decomposition products may include the following materials:
- carbon dioxide
- carbon monoxide
- sulfur oxides
- metal oxide/oxides

**Special protective actions for fire-fighters**: Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training.

**Special protective equipment for fire-fighters**: Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode.

6. Accidental release measures

**Personal precautions, protective equipment and emergency procedures**

**For non-emergency personnel**: No action shall be taken involving any personal risk or without suitable training.
- Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Avoid breathing vapor or mist.
- Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.

**For emergency responders**: If specialised clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".
6. Accidental release measures

**Environmental precautions**: Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

**Methods and materials for containment and cleaning up**

**Small spill**: Stop leak if without risk. Move containers from spill area. Dilute with water and mop up if water-soluble. Alternatively, or if water-insoluble, absorb with an inert dry material and place in an appropriate waste disposal container. Dispose of via a licensed waste disposal contractor.

**Large spill**: Stop leak if without risk. Move containers from spill area. Approach release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Wash spillages into an effluent treatment plant or proceed as follows. Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations (see Section 13). Dispose of via a licensed waste disposal contractor. Contaminated absorbent material may pose the same hazard as the spilled product. Note: see Section 1 for emergency contact information and Section 13 for waste disposal.

7. Handling and storage

**Precautions for safe handling**

**Protective measures**: Put on appropriate personal protective equipment (see Section 8). Do not ingest. Avoid contact with eyes, skin and clothing. Avoid breathing vapor or mist. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Empty containers retain product residue and can be hazardous. Do not reuse container.

**Conditions for safe storage, including any incompatibilities**: Store in accordance with local regulations. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabeled containers. Use appropriate containment to avoid environmental contamination.

8. Exposure controls/personal protection

**Control**

**Occupational exposure limits**: Not applicable.

**Appropriate engineering controls**: Good general ventilation should be sufficient to control worker exposure to airborne contaminants.

**Environmental exposure controls**: Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

**Individual protection measures**

**Hygiene measures**: Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.
8. Exposure controls/personal protection

**Eye/face protection**
- Safety eyewear complying with an approved standard should be used when a risk assessment indicates this is necessary to avoid exposure to liquid splashes, mists, gases or dusts. If contact is possible, the following protection should be worn, unless the assessment indicates a higher degree of protection: chemical splash goggles.

**Skin protection**
- **Hand protection**: Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary. Considering the parameters specified by the glove manufacturer, check during use that the gloves are still retaining their protective properties. It should be noted that the time to breakthrough for any glove material may be different for different glove manufacturers. In the case of mixtures, consisting of several substances, the protection time of the gloves cannot be accurately estimated.

**Body protection**: Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

**Other skin protection**: Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

**Respiratory protection**: Use a properly fitted, air-purifying or air-fed respirator complying with an approved standard if a risk assessment indicates this is necessary. Respirator selection must be based on known or anticipated exposure levels, the hazards of the product and the safe working limits of the selected respirator.

9. Physical and chemical properties

**Appearance**
- **Physical state**: Liquid.
- **Color**: Amber.
- **Odor**: Citrus Herbaceous
- **Odor threshold**: Not available.
- **pH**: 6.35 to 6.85
- **Melting point**: Not available.
- **Boiling point**: Not available.
- **Flash point**: Closed cup: >93.3°C (>199.9°F)
- **Evaporation rate**: Not available.
- **Flammability (solid, gas)**: Not available.
- **Lower and upper explosive (flammable) limits**: Not available.
- **Vapor pressure**: Not available.
- **Vapor density**: Not available.
- **Relative density**: 1 to 1.03
- **Solubility**: Easily soluble in the following materials: cold water and hot water.
- **Partition coefficient: n-octanol/water**: Not available.
- **Auto-ignition temperature**: Not available.
- **Decomposition temperature**: Not available.
- **Viscosity**: Not available.
10. Stability and reactivity

Reactivity: No specific test data related to reactivity available for this product or its ingredients.

Chemical stability: The product is stable.

Possibility of hazardous reactions: Under normal conditions of storage and use, hazardous reactions will not occur.

Polymerization: There are no data available on the mixture itself.

Conditions to avoid: No specific data.

Incompatible materials: Do not mix with household chemicals.


11. Toxicological information

Information on toxicological effects

Acute toxicity

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>Result</th>
<th>Species</th>
<th>Dose</th>
<th>Exposure</th>
</tr>
</thead>
<tbody>
<tr>
<td>sodium dodecyl sulphate</td>
<td>LD50 Oral</td>
<td>Rat</td>
<td>1288 mg/kg</td>
<td>-</td>
</tr>
</tbody>
</table>

Irritation/Corrosion

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>Result</th>
<th>Species</th>
<th>Score</th>
<th>Exposure</th>
<th>Observation</th>
</tr>
</thead>
<tbody>
<tr>
<td>sodium dodecyl sulphate</td>
<td>Eyes - Mild irritant</td>
<td>Rabbit</td>
<td>-</td>
<td>250 Micrograms</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Eyes - Moderate irritant</td>
<td>Rabbit</td>
<td>-</td>
<td>24 hours 100 milligrams</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Eyes - Moderate irritant</td>
<td>Rabbit</td>
<td>-</td>
<td>10 milligrams</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Dog</td>
<td>-</td>
<td>24 hours 25 milligrams</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Guinea pig</td>
<td>-</td>
<td>24 hours 25 milligrams</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Human</td>
<td>-</td>
<td>2 hours 2 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Human</td>
<td>-</td>
<td>504 hours 0.3 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Human</td>
<td>-</td>
<td>24 hours 0.06 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Human</td>
<td>-</td>
<td>22 hours 10 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Human</td>
<td>-</td>
<td>47 hours 0.5 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Human</td>
<td>-</td>
<td>18 hours 2 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Moderate irritant</td>
<td>Human</td>
<td>-</td>
<td>48 hours 3 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Moderate irritant</td>
<td>Human</td>
<td>-</td>
<td>24 hours 0.1 Percent</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Moderate irritant</td>
<td>Human</td>
<td>-</td>
<td>24 hours 25 milligrams</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Pig</td>
<td>-</td>
<td>24 hours 25 milligrams</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Mild irritant</td>
<td>Rabbit</td>
<td>-</td>
<td>24 hours 50 milligrams</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Skin - Moderate irritant</td>
<td>Rabbit</td>
<td>-</td>
<td>24 hours 25 milligrams</td>
<td>-</td>
</tr>
</tbody>
</table>

Sensitization

Not available.

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11. Toxicological information

**Mutagenicity**
Not available.

**Carcinogenicity**
Not available.

**Reproductive toxicity**
Not available.

**Teratogenicity**
Not available.

**Specific target organ toxicity (single exposure)**
Not available.

**Specific target organ toxicity (repeated exposure)**
Not available.

**Aspiration hazard**
Not available.

**Information on the likely routes of exposure**

**Potential acute health effects**

Eye contact : Causes serious eye irritation.
Inhalation : No known significant effects or critical hazards.
Skin contact : No known significant effects or critical hazards.
Ingestion : Irritating to mouth, throat and stomach.

**Symptoms related to the physical, chemical and toxicological characteristics**

Eye contact : Adverse symptoms may include the following:
- pain or irritation
- watering
- redness
Inhalation : No specific data.
Skin contact : No specific data.
Ingestion : No specific data.

**Delayed and immediate effects and also chronic effects from short and long term exposure**

**Short term exposure**

Potential immediate effects : Not available.
Potential delayed effects : Not available.

**Long term exposure**

Potential immediate effects : Not available.
Potential delayed effects : Not available.

Potential chronic health effects
Not available.

---

**Code #** : FF0077294_4  
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11. Toxicological information

General: No known significant effects or critical hazards.
Carcinogenicity: No known significant effects or critical hazards.
Mutagenicity: No known significant effects or critical hazards.
Teratogenicity: Developmental effects: No known significant effects or critical hazards.
Fertility effects: No known significant effects or critical hazards.

Numerical measures of toxicity

Acute toxicity estimates

<table>
<thead>
<tr>
<th>Route</th>
<th>ATE value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oral</td>
<td>112440 mg/kg</td>
</tr>
</tbody>
</table>

12. Ecological information

Toxicity

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>Result</th>
<th>Species</th>
<th>Exposure</th>
</tr>
</thead>
<tbody>
<tr>
<td>sodium dodecyl sulphate</td>
<td>Acute EC50 1200 µg/l Marine water</td>
<td>Algae - Skeletonema costatum</td>
<td>96 hours</td>
</tr>
<tr>
<td></td>
<td>Acute LC50 900 µg/l Marine water</td>
<td>Crustaceans - Artemia salina -</td>
<td>48 hours</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Adult</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Acute LC50 1400 µg/l Fresh water</td>
<td>Daphnia - Daphnia pulex -</td>
<td>48 hours</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Neonate</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Acute LC50 590 µg/l Fresh water</td>
<td>Fish - Cirrhinus mrigala -</td>
<td>96 hours</td>
</tr>
<tr>
<td></td>
<td>Chronic NOEC 1.25 mg/l Marine water</td>
<td>Larvae</td>
<td>96 hours</td>
</tr>
<tr>
<td></td>
<td>Chronic NOEC 3.2 mg/l Fresh water</td>
<td>Algae - Ulva fasciata -</td>
<td>21 days</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Zoea</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chronic NOEC &gt;1357 µg/l Fresh water</td>
<td>Daphnia - Daphnia magna -</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Neonate</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fish - Pimephales promelas</td>
<td></td>
</tr>
</tbody>
</table>

Persistence and degradability

Not available.

Bioaccumulative potential

<table>
<thead>
<tr>
<th>Product/ingredient name</th>
<th>LogP\text{ow}</th>
<th>BCF</th>
<th>Potential</th>
</tr>
</thead>
<tbody>
<tr>
<td>sodium dodecyl sulphate</td>
<td>-2.03</td>
<td>-</td>
<td>low</td>
</tr>
</tbody>
</table>

Mobility in soil

Soil/water partition coefficient (K\text{OC}): Not available.

Other adverse effects: No known significant effects or critical hazards.
13. Disposal considerations

Disposal methods: Waste packaging should be recycled. Waste must be disposed of in accordance with federal, state and local environmental control regulations.

14. Transport information

Not a DOT controlled material (United States). Not a TDG-controlled material. This preparation is not classified as dangerous according to international transport regulations (ADR/RID, IMDG or ICAO/IATA).

15. Regulatory information

U.S. Federal regulations:

- TSCA 8(a) PAIR: 1-phenoxypropan-2-ol; 4-(4-hydroxy-4-methylpentyl)cyclohex-3-ene-carbaldehyde; α-hexylcinnamaldehyde; bornan-2-one; phenylacetaldehyde; 2-benzylideneheptanal
- TSCA 8(a) CDR Exempt/Partial exemption: Not determined
- United States inventory (TSCA 8b): Not determined.

Clean Air Act Section 112 (b) Hazardous Air Pollutants (HAPs):
- Not listed

Clean Air Act Section 602 Class I Substances:
- Not listed

Clean Air Act Section 602 Class II Substances:
- Not listed

DEA List I Chemicals (Precursor Chemicals):
- Not listed

DEA List II Chemicals (Essential Chemicals):
- Not listed

SARA 302/304 Composition/information on ingredients:
- No products were found.

SARA 304 RQ:
- Not applicable.

SARA 311/312 Classification:
- Immediate (acute) health hazard

Composition/information on ingredients:

<table>
<thead>
<tr>
<th>Name</th>
<th>%</th>
<th>Fire hazard</th>
<th>Sudden release of pressure</th>
<th>Reactive</th>
<th>Immediate (acute) health hazard</th>
<th>Delayed (chronic) health hazard</th>
</tr>
</thead>
<tbody>
<tr>
<td>sodium dodecyl sulphate</td>
<td>1 - 2.5</td>
<td>No.</td>
<td>No.</td>
<td>No.</td>
<td>Yes.</td>
<td>No.</td>
</tr>
</tbody>
</table>

State regulations:

- Massachusetts: None of the components are listed.
- New York: None of the components are listed.
- New Jersey: None of the components are listed.
- Pennsylvania: None of the components are listed.

Label elements

Code #: FF0077294_4  SDS #: D0039585 v.4  Date of issue: 11/05/2015.
16. Other information

Hazardous Material Information System (U.S.A.)

<table>
<thead>
<tr>
<th>Health</th>
<th>Flammability</th>
<th>Physical hazards</th>
<th>Personal protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>0</td>
<td>0</td>
<td>B</td>
</tr>
</tbody>
</table>

Caution: HMIS® ratings are based on a 0-4 rating scale, with 0 representing minimal hazards or risks, and 4 representing significant hazards or risks. Although HMIS® ratings are not required on MSDSs under 29 CFR 1910.1200, the preparer may choose to provide them. HMIS® ratings are to be used with a fully implemented HMIS® program. HMIS® is a registered mark of the National Paint & Coatings Association (NPCA). HMIS® materials may be purchased exclusively from J. J. Keller (800) 327-6868.

The customer is responsible for determining the PPE code for this material.

National Fire Protection Association (U.S.A.)

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Copyright ©2001, National Fire Protection Association, Quincy, MA 02269. This warning system is intended to be interpreted and applied only by properly trained individuals to identify fire, health and reactivity hazards of chemicals. The user is referred to certain limited number of chemicals with recommended classifications in NFPA 49 and NFPA 325, which would be used as a guideline only. Whether the chemicals are classified by NFPA or not, anyone using the 704 systems to classify chemicals does so at their own risk.

Key to abbreviations

- ATE = Acute Toxicity Estimate
- BCF = Bioconcentration Factor
- GHS = Globally Harmonized System of Classification and Labelling of Chemicals
- IATA = International Air Transport Association
- IBC = Intermediate Bulk Container
- IMDG = International Maritime Dangerous Goods
- LogPow = logarithm of the octanol/water partition coefficient
- UN = United Nations

Date of issue: 11/05/2015.
Date of previous issue: 10/10/2014.
Version: 5
Prepared by: Reckitt Benckiser Italy
Via Sant'Antonio, 5
30034 MIRA, VENICE
ITALY
++39 041 5629211

Indicates information that has changed from previously issued version.

Code #: FF0077294_4
SDS #: D0039585 v.4
Date of issue: 11/05/2015.
16. Other information

Notice to reader

To the best of our knowledge, the information contained herein is accurate. However, neither the above-named supplier, nor any of its subsidiaries, assumes any liability whatsoever for the accuracy or completeness of the information contained herein.

Final determination of suitability of any material is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution. Although certain hazards are described herein, we cannot guarantee that these are the only hazards that exist.

RB is a member of the CSPA Product Care Product Stewardship Program.