

1. Product and Company Identification

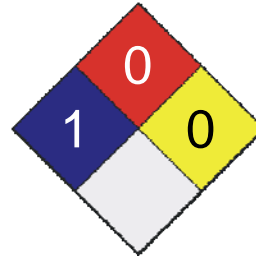
Product Name CALGON® Water Softener - Powder
CAS # Mixture
 This MSDS is designed for workplace employees, emergency personnel and for other conditions and situations where there is a greater potential for large-scale or prolonged exposure, in accordance with requirements of the Canadian Workplace Hazardous Materials Information System (WHMIS).
 This MSDS is not applicable for consumer use of our products. For consumer use, all precautionary and first aid language is provided on the product label in accordance with the applicable government regulation.

Product Use Water softener

Distributed by Reckitt Benckiser (Canada) Inc.
 1680 Tech Avenue Unit #2
 Mississauga, ON L4W 5S9
 In Case of Emergency: 1-800-338-6167
 Transportation Emergencies: 24 Hour Number:
 North America: CHEMTREC: 1-800-424-9300
 Outside North America: 1-703-527-3887

LEGEND HMIS/NFPA	
Severe	4
Serious	3
Moderate	2
Slight	1
Minimal	0

Health	/ 1
Flammability	0
Physical Hazard	0
Personal Protection	A



2. Hazards Identification

Emergency Overview CAUTION
 MAY IRRITATE EYES. DO NOT get in eyes.

Keep out of reach of children.

Potential short term health effects

Routes of exposure

Eye, Skin contact, Inhalation, Ingestion.

Eyes

May cause eye irritation.

Skin

None expected during normal conditions of use.
 Not expected to be a skin sensitizer.

Inhalation

None expected during normal conditions of use.

Ingestion

May be harmful if swallowed.

Target organs

Eyes. Skin.

Chronic effects

The finished product is not expected to have chronic health effects.

Signs and symptoms

Symptoms may include redness, oedema, drying, defatting and cracking of the skin.
 Symptoms of overexposure may be headache, dizziness, tiredness, nausea and vomiting.

Potential environmental effects See section 12.

3. Composition/Information on Ingredients

Ingredient(s)	CAS #	Percent
Sodium citrate	6132-04-3	15 - 40
Carbonic acid, sodium salt (2:3)	533-96-0	30 - 60

4. First Aid Measures

First aid procedures

Eye contact	If in eyes, IMMEDIATELY rinse eyes with water. Remove any contact lenses and continue rinsing eyes for at least 15 minutes. If irritation persists, get medical attention.
Skin contact	Wash off immediately with plenty of water. Call a physician if irritation develops and persists.
Inhalation	Move to fresh air.
Ingestion	If swallowed, call a Poison Control Centre or doctor immediately. DO NOT induce vomiting. Rinse mouth and drink a glass of water.

Notes to physician

Treat patient symptomatically.

General advice

If you feel unwell, seek medical advice (show the label where possible). Ensure that medical personnel are aware of the material(s) involved, and take precautions to protect themselves. Show this safety data sheet to the doctor in attendance. Avoid contact with eyes and skin. Keep out of reach of children.

5. Fire-fighting Measures

Flammable properties

Not flammable by WHMIS criteria.

Extinguishing media

Suitable extinguishing media	Treat for surrounding material.
Unsuitable extinguishing media	Not available

Protection of firefighters

Specific hazards arising from the chemical	Not available
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Protective equipment for firefighters	Firefighters should wear full protective clothing including self contained breathing apparatus.
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Hazardous combustion products

May include and are not limited to: Oxides of carbon.

Explosion data

Sensitivity to mechanical impact	Not available
Sensitivity to static discharge	Not available

6. Accidental Release Measures

Personal precautions

Avoid contact with eyes. Use personal protective equipment. Keep unnecessary personnel away. Do not touch or walk through spilled material. Do not touch damaged containers or spilled material unless wearing appropriate protective clothing. Keep people away from and upwind of spill/leak.

Environmental precautions

Do not discharge into lakes, streams, ponds or public waters. Advise authorities if product has penetrated drains, sewers or water pipes.

Methods for containment

Prevent entry into waterways, sewers, basements or confined areas.

Methods for cleaning up

Avoid dust formation. Before attempting clean up, refer to hazard data given above. Use broom or dry vacuum to collect material for proper disposal without raising dust. Rinse area with water. Prevent large spills from entering sewers or waterways. Contact emergency services and supplier for advice.

7. Handling and Storage

Handling

Avoid dust formation.
Ensure adequate ventilation.
Avoid contact with eyes, skin and clothing.
Use good industrial hygiene practices in handling this material.
When using do not eat or drink.
Wash hands before breaks and immediately after handling the product.

Storage

Keep out of reach of children.
Store in original container in a cool, secure area inaccessible to children and pets.
Keep at temperatures below 40°C.

8. Exposure Controls / Personal Protection

Exposure limit values

Ingredient(s)	Exposure limit values
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Carbonic acid, sodium salt (2:3)

ACGIH-TLV

Not established

Sodium citrate

ACGIH-TLV

Not established

Engineering controls

General ventilation normally adequate.

Personal protective equipment

Consult the product label for special protection or precautions that have been identified for using this product under directed consumer use conditions. The following recommendations are given for workplace employees, emergency personnel and for other conditions and situations where there is a greater potential for large-scale or prolonged exposure.

Eye / face protection

Avoid contact with eyes. Wear safety glasses with side shields.
If splashing is likely to occur or for occupational exposures, wear appropriate eye protection.
Emergency responders should wear full eye and face protection.

Hand protection

No special requirements under normal use conditions.
For sensitive skin or prolonged use, wear rubber gloves.
Emergency responders should wear impermeable gloves.

Skin and body protection

Avoid contact with skin, eyes and clothing.
Usual safety precautions while handling the product will provide adequate protection against injury or irritation.
Follow label directions carefully.

Respiratory protection

No special requirements under normal use conditions.
Emergency responders should wear self-contained breathing apparatus (SCBA) to avoid inhalation of airborne particles (dust) generated by this product during a spill or other clean-up operations.

General hygiene considerations

Handle in accordance with good industrial hygiene and safety practice.
Washing with soap and water after use is recommended as good hygienic practice to prevent possible eye irritation from hand contact.

9. Physical and Chemical Properties

Appearance	Powder
Colour	White.
Form	Solid.
Odour	Characteristic
Odour threshold	Not available
Physical state	Solid
pH	10.0 ± 0.2
Freezing point	Not available
Boiling point	Not available
Pour point	Not available
Evaporation Rate	Not available
Flash point	Not applicable
Auto-ignition temperature	Not available
Flammability limits in air, lower, % by volume	Not applicable
Flammability Limits in Air, Upper, % by Volume	Not applicable
Vapour pressure	Not available
Vapour density	Not available
Specific gravity	800-960 g/mL
Octanol/water coefficient	Not available

10. Stability and Reactivity

Reactivity	This product may react with strong oxidizing agents.
Possibility of hazardous reactions	Hazardous polymerisation does not occur.
Chemical stability	Stable under recommended storage conditions.
Conditions to avoid	Do not mix with other chemicals. Do not mix with bleach.
Incompatible materials	Acids.
Hazardous decomposition products	May include and are not limited to: Oxides of carbon.

11. Toxicological Information

Component analysis - LC50

Ingredient(s)	LC50
Carbonic acid, sodium salt (2:3)	Not available
Sodium citrate	Not available

Component analysis - Oral LD50

Ingredient(s)	LD50
Carbonic acid, sodium salt (2:3)	5600 mg/kg rat
Sodium citrate	Not available

Effects of acute exposure

Eye	May cause eye irritation.
Skin	None expected during normal conditions of use. Not expected to be a skin sensitizer.
Inhalation	None expected during normal conditions of use.
Ingestion	May be harmful if swallowed.

Sensitisation The finished product is not expected to have chronic health effects.

Chronic effects The finished product is not expected to have chronic health effects.

Carcinogenicity The finished product is not expected to have chronic health effects.

Mutagenicity The finished product is not expected to have chronic health effects.

Reproductive effects The finished product is not expected to have chronic health effects.

Teratogenicity The finished product is not expected to have chronic health effects.

Name of Toxicologically Synergistic Products Not available

12. Ecological Information

Ecotoxicity	Components of this product have been identified as having potential environmental concerns.
Persistence and degradability	Not available
Bioaccumulation/accumulation	Not available
Mobility in environmental media	Not available
Environmental effects	Not available
Aquatic toxicity	Not available
Partition coefficient	Not available
Chemical fate information	Not available
Other adverse effects	Not available

13. Disposal Considerations

Disposal instructions	Dispose in accordance with all applicable regulations. Empty container can be discarded in the trash or recycled where appropriate.
Waste from residues / unused products	Not available
Contaminated packaging	Not available

14. Transport Information

UN/ID N.o. Not applicable

U.S. Department of Transportation (DOT): Classification: Not regulated

Proper shipping name Not applicable

U.S. DOT Hazard Class Not applicable

Subsidiary Risk Not applicable

Packing group Not applicable

DOT RQ (lbs) Not applicable

ERG NO Not applicable

Transportation of Dangerous Goods (TDG - Canada): Classification: Not regulated

Proper shipping name Not applicable

Status Not applicable

Packing group Not applicable

IMDG (Marine Transport): Classification: Not regulated

Proper shipping name Not applicable

Class Not applicable

Subsidiary Risk Not applicable

Packing group Not applicable

IMDG Page Not applicable

Marine pollutant Not applicable

EMS Not applicable

MFAG Not applicable

Maximum Quantity Not applicable

IATA/ICAO (Air): Classification: Not regulated

Proper shipping name Not applicable

Class Not applicable

Subsidiary Risk: Not applicable

Packing group Not applicable

Maximum Quantity Not applicable

15. Regulatory Information

Canadian federal regulations This product has been classified in accordance with the hazard criteria of the Controlled Products Regulations and the MSDS contains all the information required by the Controlled Products Regulations.

All components of this product are either on the Domestic Substances List (DSL), the Non-Domestic Substances List (NDSL) or exempt.

WHMIS classification

Exempt - Consumer product

Inventory Status

Country(s) or region	Inventory Name	On Inventory (Yes/No)*
Canada	Domestic Substances List (DSL)	No
Canada	Non-Domestic Substances List (NDSL)	No

A "Yes" indicates that all components of this product comply with the inventory requirements administered by the governing country(s)

16. Other Information

Disclaimer This product should only be used as directed on the label and for the purpose intended. To the best of our knowledge, the information contained herein is accurate. However, neither the above named supplier nor any of its subsidiaries assumes any liability whatsoever for the accuracy or completeness of the information contained herein. Final determination of suitability of any material is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution. Although certain hazards are described herein, we cannot guarantee that these are the only hazards that exist.

Further information CALGON® Water Softener - Powder - 0311458v1.0

Issue date 18-Oct-2012

Effective Date 15-Oct-2012

Expiry Date 15-Oct-2015

Prepared by Reckitt Benckiser Regulatory Department 800-333-3899

Other Information For an updated MSDS, please contact the supplier/manufacturer listed on the first page of the document.